

## MINISTRY OF JUSTICE

# Corporate Plan & Budget 2020/21 - 2022/23

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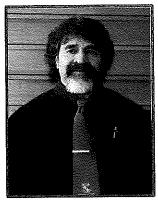
## LIST OF ABBREVIATIONS

Acronym	: In full
ACO	: Anti-Corruption Office
BDM	: Births, Deaths and Marriages
BU	: Bailiff Unit
CFTC	: Commonwealth Fund for Technical Corporation
CEDAW	: Convention of the Elimination of all forms of Discrimination against Women
CERD	: Convention on the Elimination of all forms of Racial Discrimination
CRC	: Convention on the Rights of the Child
CRPD	: Convention on the Rights of Persons with Disabilities
EC	: Electoral Commission
FPLAC	: Family Protection Legal Aid Center
JADP	: Judicial Appointment and Discipline Panel
LA	Legislative Assembly
LC	: Lord Chancellor
LCJ	: Lord Chief Justice
MOJ	: Ministry of Justice
MOJCMS	: Ministry of Justice Case Management System
MOJRS	: Ministry of Justice Registry System
MG/Ct	: Magistrates Court
MTBF	: Medium Term Budget Framework
PU	: Probation Unit
RGO/VS	: Registrar General's Office and Vital Statistics
SP/Ct	: Supreme Court
SPC/RRRT	: Pacific Community Regional Rights Resource Team
TSDF II	: Tonga Strategic Development Framework II (2015-2025)
UN/SDGs	: United Nation's Sustainable Development Goals

#### FOREWORD FROM THE MINISTER

I am pleased to present the Corporate Plan 2020/21-2022/23 for the Ministry of Justice. The Ministry of Justice is responsible for enhancing the quality of justice in the community by ensuring an effective and accessible system of Courts and independent Electoral Commission.

This plan charts the way forward for the Ministry of Justice to achieve its vision that 'justice in the Kingdom of Tonga will be administered fairly, independently, efficiently and in a manner that the people of Tonga understand. The Courts' services are provided by well-trained and reliable staff who take pride in delivering top quality service.'



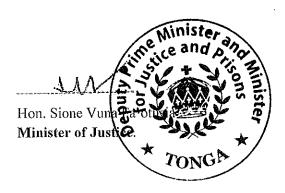
To support this vision, we are committed to our mission to 'provide judicial and related services in the Kingdom, founded on the principles of the independence of the Judiciary and the provision of Justice for all in accordance with the due process of law, fairness, humanitarian concern and respect for the individual. Such a function demands the efficient enforcement of Court judgments; the provision of pre-sentence reports and supervision of non-custodial sentences; the provision of accurate vital statistics in a timely, efficient and cost effective manner; the provision of quality policy advice to Government; and encouraging people to resolve disputes within the ambits of the Court process.'

Clearly, in keeping with this vision and mission, we must be guided by Core Values and Principles that drive our collective effort. We are therefore committed to the principles of fairness, humanity and respect for the individual; individual and organizational accountability; quality performance; and timeliness in service both internally and externally; continuous learning and improvements; and sustainability.

This Corporate Plan provides the strategies for the Ministry's operations for 2020/21-2022/23 and its contributions to achieving Government's outcomes in the Tonga Strategic Development Framework II/ 2015-2025 - for a more progressive Tonga: Enhancing our inheritance.

We have set a large number of challenging targets for this year and we are determined to ensure that the commitment shown by our staff will go a long way to the achievement of these targets.

I reaffirm our commitment to the strategic planning process adopted by the Ministry and the reform agenda that it supports. It is with great pleasure that I present this 2020/21 – 2022/23 Corporate Plan for the Ministry of Justice.



#### MESSAGE FROM THE CEO

The Ministry's Corporate Plan for the period 2020/21 - 2022/23 provides a framework for the achievement of the Ministry's Mandate within specific policy objectives of the current Government that are relevant to the Ministry of Justice and as highlighted in the Tonga Strategic Development Framework II 2015 - 2025 Outcome D. These commitments are also reflective of Government's commitments globally to achievement of the United Nations Sustainable Development Goals and specifically Goals 16 and 17.



The major focus for 2020/21 - 2022/23 for the Ministry of Justice is as follows:

- i. Strengthening Law and Justice (Promoting the rule of law at the national and international levels and ensure equal access to justice for all)
- ii. Strengthening Accountability and Transparency (Developing effective accountable and transparent processes and procedures within its internal institutions (Leadership & Legal Unit Office, Courts, Probation, Bailiff and Registrar General Office));
- iii. Significantly reducing all forms of violence and related death rates;
- iv. Provide legal identity for all, including birth registration.

Over the planning period, the Ministry must successfully address changes and deliver the outputs engraved in this document to achieve an improved access to justice, an area that forms the focus of our strategic endeavours.

This plan was compiled by the Divisional Heads of the Ministry together with the Planning Division Team of the Ministry of Finance.

Temaleti Manakovi Aleamotu a Pahuki Chief Executive Officer for Justice

#### 1 CORPORATE PLAN EXECUTIVE SUMMARY

This Corporate Plan is part of the National Planning framework administered by the Ministry of Finance and National Planning. The plan is driven by the Tonga Strategic Development Framework (TSDF II) and assists Tonga to implement UN Sustainable Development Goal (SDG) 14. It is linked through the TSDF's national and organization outcomes that are relevant to the Ministry's outputs.

The aim of this Corporate plan is to provide both a foundation and the justification for the budget to support and guide the work of the Ministry and how to serve the relevant stakeholders and public.

#### 1.1 Mandate

The Ministry of Justice functions under our main mandate stipulated in Clause 83A of the Constitution of Tonga which is to ensure that the Rule of Law and Judicial Independent is and shall always be maintained.

The core functions of the Ministry of Justice are:-

To provide policy support on all aspects of the \*"Rule of Law", strengthening it and maintaining it in the Kingdom, to the Minister in his role in advising Government on the development and performance of justice sector frameworks and bodies and how these interact with the other political bodies of the Kingdom;

To provide Cabinet policy papers on the creation/amendment of legislation;

To administer the Courts in the Kingdom;

To administer the National Civil Registry of the Kingdom (Registrar General's Office)

To provide oversight of the Electoral Commission

\* The "rule of law" is defined as a principle of governance in which all persons, institutions and entities, public and private, including the State itself, are accountable, to laws that are publicly promulgated, equally enforced and independently adjudicated, and which are consistent with international human rights norms and standards. It requires, as well, measures to ensure adherence to the principles of supremacy of law, equality before law, accountability to the law, fairness in the application of the law, separation of powers, participation in decision-making, legal certainty, avoidance of arbitrariness, and procedural and legal transparency. (Report of the Secretary General on the Rule of Law and Transitional Justice in conflict and post-conflict societies (s/2004/616, para. 7 and p. 58 of TSDF 2015-2025)

#### 1.1.1 Key Legislation, Policy Decision and Plans

- The Constitution of Tonga
- Government Act
- Bailiff Act
- Magistrates Court Act
- Traffic Regulations
- Tobacco Act
- Supreme Court Act
- Supreme Court Rules
- Court of Appeal Act
- Court of Appeal Rules
- Computer Crimes Act
- Prison's Act
- Rehabilitation of Offenders Act
- Family Protection Act

- Remuneration Act
- Procurement Regulations
- Public Revenue Regulations
- Internal Audit Charter
- International Agreements
- Tonga Strategic Development Framework II
- Government Priority Agenda
- Public Financial Management Reform Roadmap
- Criminal Offenses Act
- Divorce Act
- Divorce Rules
- Birth, Death and Marriages Act

- Legislative Assembly Act
- Land Court Rules
- Law Practitioner's Act
- Legitimacy Act
- Nationality Act
- Change of Name Regulation
- Tonga Law Commission Act
- Probate Act
- Maintenance of Illegitimate Children's Act
- Guardianship Act
- Maintenance of Deserted Wives Act

- Public Finance Management Act
- Public Audit Act
- Public Service Act
- Electoral Regulations 2010
- Election Petition Rules 2016 (Rules of the Supreme Court)
- Electoral Boundaries Regulations 2017
- Birth, Death and Marriages Regulation
- Bail Act
- Electoral (Elections of Representatives of the Nobles) Regulations 2017
- Ombudsman Act
- Civil Law Act
- District and Town Officers Act
- District and Town Officers (Election) Regulations
- Electoral Act

#### 1.1.2 Vision and Mission

**Vision**: That justice in the Kingdom of Tonga will be administered fairly, independently, efficiently and in a manner that the people of Tonga understand

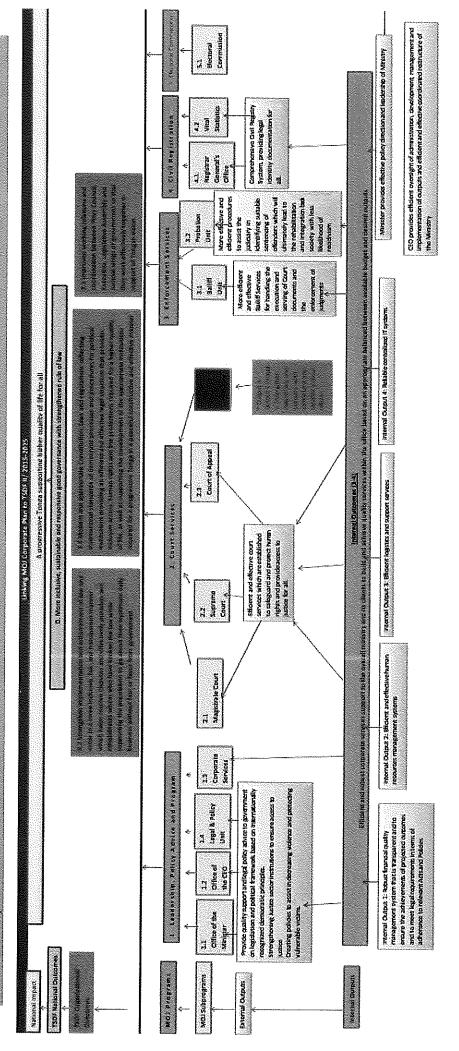
**Mission**: Provide judicial and related services in the Kingdom, founded on the principles of the independence of the Judiciary and provision of Justice for all in accordance with the due process of law, fairness, humanitarian concern and respect for the individual.

#### 1.2 Stakeholders

Number Key	Short Name of Stakeholder	Customer of MOJ	Supplier to MOJ	Partner	Oversight of
stakeholders	Short Mame of Markenoffer	OF MICH	MOJ	with MOJ	MOJ
1	Minister of Justice/Cabinet	X	X	X	X
2	Judiciary	X	x	x	X
3	Law Lords and Legal Advisers to the King in Council (JADP)	X	х		X
4	Development Partners	X	X	X	X
5	General Public (Clients of the Court and of the Registrar General's Office)	X	Х		X
6	Legislative Assembly	X	х		X
7	PSC and MOFNP	X	х	x	X
8	Attorney General's Office	x	X	x	
9	Ministry Of Police	X	х	х	
10	Revenue & Customs		X	x	
11	Prisons Department			X	
12	Ministry of Internal Affairs			x	
13	Regional Organizations (SPC/RRRT, SPC : PIF : PILON : UNESCAP : PCRN : PAMBU : ANU)		Х	х	X
14	International Organizations (Commonwealth Secretariat, UN, WHO, World Bank, ADB, UNFPA)		х	Х	X
15	Court Users (Lawyers, Clients of Lawyers, Businesses and Organizations and Accused Criminals)	Х			
16	Accused	X			
17	Victims of Crime	X			X
18	Civil Societies/ NGOs (Church Ministers)	X		X	
19	District and Town Officers	X	X	Х	
20	Justices of the Peace	X	x	х	

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Number Key Stakeholders	Short Name of Stakeholder	Customer of Electoral Commission	Supplier to Electoral Commission	Partner with Electoral Commission	Oversight of Electoral Commission	Appointment of Commissioners
1	H.M. The King				x	X
2	Cabinet	X		X	X	
3	Legislative Assembly	X		x	X	
4	Ministries and Department Agencies	X	X	х	х	
5	General Public (Voters, Candidates)	х	x	x	X	1
6	Businesses	x	X	X		
7	Civil Society Organizations	Х	x	x	A V DEPARTMENT OF THE PARTMENT	
8	Development Partners	x	Х	X		
9	Regional/Internationa I Partners	x	X	X		



\*2.4: Lord Chancellor is not within the control of MOI or the government (Refer to constitutional review project)

Here shown above is the Results Map for the Ministry. Outlining the several levels in the result order of the Ministry in relation to the TSDF. From thereafter connecting and supporting the TSDF Organizational Outcomes and to the appropriate National Outcomes and most importantly the TSDF National Impact.

Also displayed here are the Ministry's programs and subprograms, and the relevant linkages to the UN's Sustainable Development Goals.

It is through the Corporate Plan that the results map is established and seen accomplished. The document herewith hence provides the summary of the more detailed Corporate Plan and Budget for the Ministry.

#### 1.4 Sustainable Development Goals/Regional Frameworks

The Ministry of Justice's outputs, supports the UN's Sustainable Development Goals namely,

- Goal 5: Gender Equality
- Goal 10: Reduced Inequality
- Goal 16: Peace, Justice and Strong Institutions

Here following identifies the linkage between the Ministry's outputs to the UN/SDGs and Indicators:

		16.6.2 Proportion of the population satisfied with their last experience of public services 16.7.1 Proportions of positions (by age group, sex, persons with disabilities and population groups) in public institutions (national and local legislatures, public service, and judiciary) compared to national distributions 16.9.1 Proportion of children under 5 years of age whose births have been registered with a civil authority, by age
Output 2: Judiciary	Goal 5: Gender Equality Goal 16: Peace, Justice and Strong Institutions	5.2.1 Proportion of ever-partnered women and girls aged 15 years and older subjected to physical, sexual, psychological violence by a current or former intimate partner in the previous 12 months, by form of violence and by age 5.2.2 Proportion of women and girls aged 15 years and older subjected to sexual violence by persons other than an intimate partner in the previous 12 months, by age and place of occurrence 16.1.3 Proportion of population subjected to physical, psychological or sexual violence in the previous 12 months  16.3.1 Proportion of victims of violence in the previous 12 months who reported their victimization to competent authorities or other officially recognized conflict resolution mechanisms  16.7.1 Proportions of positions (by age group, sex, person with disabilities and population groups) in public institutions (national and local legislatures, public service, and judiciary) compared to national distributions  16.7.2 Proportion of countries that address young people's multi-sectoral needs within their national development plans and poverty reduction strategies  16.10.2 Number of countries that adopt and implement constitutional, statutory and/or policy guarantees for public access to information
Output 3: Court Enforcement Services	Goal 5: Gender Equality Goal 16: Peace, Justice and Strong Institutions	5.2.1 Proportion of ever-partnered women and girls aged 15 years and older subjected to physical, sexual, psychological violence by a current or former intimate partner in the previous

Output 4: Civil Registration	Goal 16: Peace, Justice and Strong Institutions	12 months, by form of violence and by age 5.2.2 Proportion of women and girls aged 15 years and older subjected to sexual violence by persons other than an intimate partner in the previous 12 months, by age and place of occurrence 16.1.3 Proportion of population subjected to physical, psychological or sexual violence in the previous 12 months 16.3.1 Proportion of victims of violence in the previous 12 months who reported their victimization to competent authorities or other officially recognized conflict resolution mechanisms 16.9.1 Proportion of children under 5 years of age whose births have been
		registered with a civil authority, by age
Output 5: Electoral System	Goal 10: Reduced Inequalities Goal 16: Peace, Justice and Strong Institutions	<ul> <li>10.6.1 Proportion of members and voting rights of developing countries in international organizations</li> <li>16.6.2 Proportion of the population satisfied with their last experience of public services</li> </ul>

#### 1.4.1 TSDF Impacts and Outcomes Supported by Ministry's Outputs

The proposed good governance priorities and policy interventions identifies the need for the improvement of the function of the Ministry of Justice. Hence by providing equal access to justice for all. Though placed in the Crosscutting Sectors of Law, Order and Security as the Government Priority Areas 3, we believe that in carrying out the identified outputs below, that we will contribute to the overarching relevant National Outcome and Organizational Outcomes of the TSDF II so that a 'More Progressive Tonga Supporting Higher Quality of Life for All' can be achieved.

National Outcomes	Organizational Outcome	Ministry's Outputs
D. a more inclusive, sustainable	3.2; Improved law and order and	1. Portfolio Leadership, Policy and
and responsive good-governance	domestic security appropriately applied	Legal Advice, Secretariat and
with law and order;		Administration Support
G. a more inclusive, sustainable and consistent advancement of		2. Judiciary
our external interests, security and sovereignty		3. Court Enforcement Services
Sovereighty	3.4; Modern and appropriate	1. Portfolio Leadership, Policy and
	constitution, law & regulations	Legal Advice, Secretariat and
	reflecting international standards of	Administration Support
	democratic processes	2. Judiciary
		4. Civil Registry System
		5. Electoral System

coordination between Privy Council, Executive, Legislative & Judiciary	Portfolio Leadership, Policy and Legal Advice, Secretariat and Administration Support     Judiciary     Court Enforcement Services     Electoral System
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#### 1.5 Government Priority Agenda (GPA) 2018 - 2021

The Ministry supports all Government Priority Areas, in particular the Crosscutting Sectors directly under:

- i. Good Governance
- ii. Law, Order and Security

## 1.6 Budget Strategy 2020/21 - 2021/22

The Strategic focus areas for the Budget 2020/21 - 2021/22 outlines a total of 7 priority areas of which the Ministry prioritizes:

- i. Combat and address the impacts of Illicit Drugs and National Security (LLPU, Supreme, Magistrate, Probation)
- ii. Public Sector Reform (including E-government) (RGO/VS, IT)

#### MINISTRY OVERVIEW

#### 2.1 Ministry Outputs Grouped into Divisions/Sub-Programs and Programs

Programs	Ministry's Outputs	Activities Responsible Division
Program 1: Portfolio Leadership, Policy and Legal Advice, Secretariat and Administration Support	Output 1: Better leadership for the Ministry of Justice, including at national, regional and international levels	<ol> <li>International and regional meetings attended by the Minister and/or CEO to support and promote Tonga's interests.</li> <li>Corporate Plan (CP), Budget and Annual Management Plan submitted to the Prime Minister's Office &amp; Ministry of Finance.</li> <li>Annual Report submitted to Legislative Assembly.</li> </ol>
	Output 2: Better leadership and management of Ministry's divisions, with good working relations and communications and focus on output deadlines	<ul> <li>4. Head of division meetings held quarterly with Minister.</li> <li>5. Head of division meeting held monthly with CEO.</li> <li>6. CEO endorse the Ministry's Corporate Plan and Budget; Cash Flow Forecast; Procurement Plan; Training</li> </ul>

	Plan; Performance
	Management System; Job Description Review; Annual
	Report and financial
	documents. 7. Submission of Bi-annual
	activity reports and Personal
	Development Plan to PSC.
	8. Review and update
	processes in sub-registration
	as to maintain efficient service delivery.
	9. Lead and monitor current
	Aid Projects on behalf of
	Ministry or Justice Sector.
	10. Effective participation in
	initiatives like REACH Program to communicate
	core information to the
	public.
Output 3: Improved liaison	11. Liaise and correspondences • Office of the CEO
with national, regional & international agencies and	with national, regional & international agencies and
donors	donors
Output 4: Improved media	12. Media releases (TV, Radio • Office of the CEO
and communication	and Official Website)
	provided in accordance with schedule.
	13. Public awareness programs
	conducted in accordance
	with schedule
Output 5: A political and	<ul> <li>14. Attendance to emerging</li> <li>legal issues, and commission</li> <li>Office of Minister</li> <li>Office of the CEO</li> </ul>
legal framework based on recognized international	of legal advices and  • Leadership, Legal
principals of good governance	briefings Policy Division
	15. Preparation of amendments (lead)
	to Act and Regulations and Justice Notices when
	necessary
	16. Legal trainings for Ministry
	staffs and communities
	17. Improve public awareness
	programs  18. Complaints received from
	the public
Output 6: Administrative and	19. Submission and approval of • Corporate
Human Resources Support for	the Ministry's annual job  Services Division
all Ministry Staff	descriptions review (Human
	20. Recruitment of Ministry's Resources)
	staff 21. Management of filing
	system

	Output 7: Training and Capacity	22. Develop annual training plan for the Ministry and submitted to PSC	<ul> <li>Corporate</li> <li>Services (Human Resources)</li> </ul>
	Output 8: Improving Budget, Planning, Performance and Reporting for the Ministry's activity	23. Compile and submit Corporate Planning, Annual Management Planning and Internal Annual Management Planning to CEO for approval 24. Assessment of staff performance management system and submitted to CEO 25. Quarterly monitoring and evaluation report submitted to PMO – Planning 26. Compile and submit Annual Report to CEO	Corporate     Services Division     (Human     Resources)
	Output 9: Financial, Procurement and Asset Management Services	27. Monthly expenditure cash flow submitted to MFNP 28. Monthly Revenue Forecast Report submitted to MFNP 29. Monthly submission of the PAYE to MORC 30. Annual submission of PAYE to MORC for reconciliation 31. Annual procurement plan submitted to MFNP and implemented	• Corporate Services Division (Accounts Section)
	Output 10:Upgrade and maintain information, communication and telecommunication (ICT) to effective Ministry operations	<ul> <li>32. Create and design new Ministry database system</li> <li>33. Upgrade and maintain Ministry's database</li> <li>34. Provide help-desk support for staff individual requirements</li> <li>35. Maintain and secure of Ministry's network infrastructure (include outerislands)</li> <li>36. Upgrade and manage of the e-communication and liaise with government and third party vendor</li> <li>37. Maintain Ministry server uptime</li> <li>38. Provide recommendations on new technologies (hardware/software) for the Ministry</li> <li>39. Provide Ministry statistics</li> </ul>	• Corporate Services Division (Information Technology)
Program 2: Judiciary		report when required 40. Improve training capacity on accurate data entry to CMS	Magistrates Court

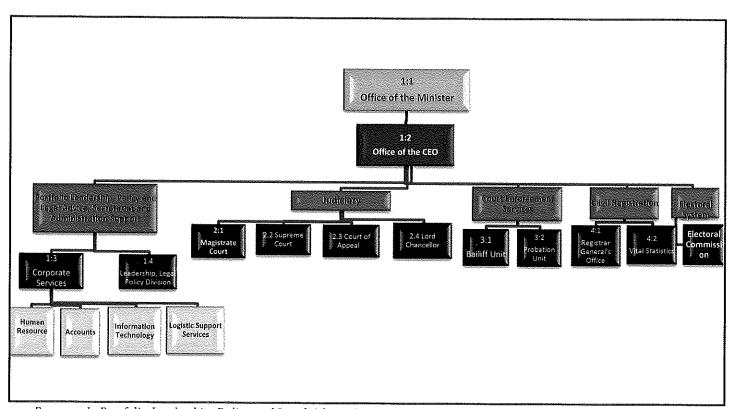
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violence 42. Processing of criminal cases (family, summary, PI, enhanced, Youth day) 43. Processing of civil cases (civil inland, private inland, private prosecution) 44. Processing of infringement cases (drunken driver, spot fine, tobacco, litter & waste, traffic, traffic general) 45. Magistrates Court services to the public 46. Gaps identified in the current internal magistrates' processes and procedures  Output 12: More efficient, effective and responsive Supreme Court  47. Streamline existing processes to avoid duplication of work 48. Develop flow-chart for different jurisdictions 49. Complaints received from Court users 50. New durable case files used by the superior courts by next financial year 2020-2021  51. Upgrade and improve the current case management system 52. Install proper equipment that caters for Court	ı	-		
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system 52. Install proper equipment that caters for Court			* **	
52. Install proper equipment that caters for Court			current case management	
caters for Court				
caters for Court	1		52. Install proper equipment that	
*===== <del>*******************************</del>				
conference in the Court and				
in the Judge's Chambers				
53. Court information readily		!		
available online		:	· ·	
				-
54. Refine internal processes to				
monitor and manage appeals				
55. Affordable and accessible			1	
services to the public				
56. Improvement of training			-	
capacity				
57. Attend and address			57. Attend and address	1
complaints from the public	1		complaints from the public	
promptly			*	
				1
			58. Improve media and	
			58. Improve media and	
			communication	
July 1		O-4412 M	communication 59. Upgrade existing archive	a Lord Chancellan
		Output 13: More efficient,	communication 59. Upgrade existing archive 60. Meetings of the Judicial	• Lord Chancellor
of Appeal Panel		effective and responsive Court	communication 59. Upgrade existing archive 60. Meetings of the Judicial Committee and Disciplinary	• Lord Chancellor

		<ul><li>61. Establish an office of the Lord Chancellor within the Supreme Court</li><li>62. Effective Management of court administration and operation</li></ul>	
Program 3: Court Enforcement Services	Output 14: More efficient and effective Bailiff Services	<ul> <li>63. Service of summons before court date</li> <li>64. Service of traffic infringement notice (Magistrates Court)</li> <li>65. Service of Judgments (Supreme Court)</li> <li>66. Enforcement of court orders including writ of distress, distress warrant and writ of possession</li> <li>67. Response to relevant stakeholders' requests</li> <li>68. Renovate Bailiff Office and Storage Room</li> </ul>	Bailiff Unit
	Output 15: More efficient and effective Probation Services	<ul> <li>69. Community service order</li> <li>70. Probation order</li> <li>71. Reporting on offender performance</li> <li>72. Preparation of social enquiry report of offenders</li> </ul>	• Probation Unit
Program 4: Civil Registration	Output 16: Comprehensive Civil Registry System	<ul> <li>73. Improve registrations processes in all subregistries</li> <li>74. Circuits to sub-registries as mandated by legislation and as required by new programmes are carried out</li> <li>75. Validation of records</li> <li>76. Continuing of digitization work (manual records into electronic database)</li> <li>77. Maintaining working relations with Civil Registrar's Network, SPC and other regional organizations.</li> <li>78. Regular data sharing with primary vital statistics sources (Health/ Statistics/ Internal Affairs)</li> <li>79. Revising practices and procedures in sub-registries and bring up to Tongatapu standard</li> <li>80. New Archive Policies</li> <li>81. Internal training</li> </ul>	• Office of the Minister • Office of CEO • RGO/VS

		00 C1-1-1	
		82. Complaints received from	
	4 10 10 10 10 10 10 10 10 10 10 10 10 10	public	
		83. Examination and review of	
		current Act	
		84. Gaps identified	
		85. Laws amended	
		86. Strengthen links with	
		stakeholder/ working	
		partners	
		87. Provide external trainings by	
		RGO staff members	TNI 4I
Program 5: Electoral	Output 17: Free and Fair	88. Review legislation and	• Electoral
System	National & Local Election	advise on changes required	Commission
		89. Co-ordinate security arrangements with Police	
		90. Recruit and train polling	
		officers and returning	
		officers (including	
		assistants)	
		91. Update all election literature	
		in a timely manner	
		92. Arrange polling stations	
		93. Nomination of candidates	
		94. Organize (optional) seminars	
		for candidates	
		95. Preparation of election	
		materials	
		96. Conduct all elections in	
	4	strict infirmity with law	
		97. Develop voter education	
		materials	
		98. Regular outreach missions	
		throughout the Kingdom to	
		meet electors to secure their	
		entry on the Roll and engage	
		in voter education	
		99. As appropriate, media	
		programmes for voter	
		education	
		100. Engage with Town and	
		District Officers, Governors,	
		etc. to ensure maximum	
	1	community exposure	
		101. Conduct workshops to mainstream SDG/TSDF	
		outcomes and indicators to	
		corporate plans	
		102. Lead training	
		103. Arrange appropriate in-	1
		house training and external	,
		skill enhancement through	
		overseas seminars and	
		trainings	
		1	

	104 W-1
	104. Work with PSC and RA
	to secure suitably trained staff
	who are to be adequately
	compensated
Output 18: Quality Electoral	105. Coordinate with
Roll	appropriate authorities to
	obtain all required
	information
	106. Coordinate with National
	ID card system as cross-
	check on eligibility to be an
	elector
	107. Meet with electors to
	process their applications and
	answer their queries
	108. Printing of the updated
	electoral roll

#### 2.2 Ministry Organizational Structure



- Program 1: Portfolio Leadership, Policy and Legal Advice, Secretariat and Administration Support
- Program 2: Judiciary
- Program 3: Court Enforcement Services
- Program 4: Civil Registration
- Program 5: Electoral System

#### 2.3 Summary of Planned Major Reforms

New Initiatives	Activities	FY 2020/21	FY 2021/22	FY 2022/23	Justification	Sub- program #	Program #
1. Appointm ent of 4th Supreme Court Judge	Secure available funds for Salary of the 4 <sup>th</sup> Supreme Court Judge	200,000	200,000	200,000	The recent high increase in drugs related cases being committed to the Supreme Court. Justice requires matters to be dealt within a reasonable time without the 4th Judge matters will have to be scheduled for well into next year and there will be a backlog of cases which is not ideal for the Courts or accused persons.	7	2
2. Justice Niu Salary	To include Justice Niu's salary in the upcoming budget	300,000	300,000	300,000	The Judges of the Supreme Court consist of the Lord Chief Justice, Michael Hargreaves Whitten as well Justice Cato and Justice Niu. All Judges are being paid from the Ministry's recurrent budget with the exception of Justice Niu. Justice Cato was previously paid by New Zealand as a donor in the development budget but is now paid from the Ministry's recurrent budget. Justice Niu is currently paid through the Tonga Justice Support Sector Program and by January 2020, the Ministry will need to include Justice Niu's salary in the upcoming budget for the next Financial Year beginning in aforementioned until his contract ends unless otherwise extended.	12	2
3. Hire of Courtroo m for 4 <sup>th</sup> Supreme Court Judge	Monthly payment of rental	40,000	40,000	40,000	Need to hire an office space to be used as Courtroom for the 4 <sup>th</sup> Supreme Court Judge	12	2
4. Rental Office space for TJSSP Project	Monthly Payment of Rental Office space for TJSSP Project	32,000	32,000	32,000	Ministry of Justice contribution to the TJSSP Project by supplying an office space for them but due to overcrowded of staff and the MOJ office therefore the Ministry is required to rent an office space for the TJSSP Project		1
5. Vehicle for Ha'apai sub- branch	To purchase a vehicle for Ha'apai sub-branch for		20,000	20,000	There is no vehicle at the Ha'apai sub-branch to provide support services to assist the staff to ensure an effective delivery of services, Ha'apai sub-branch now has a resident	11	2

	Court services and office use				Magistrate, thus, providing a vehicle for Ha'apai sub-branch would ensure the successful achievements of the Ministry's goals and objective		
6. Generator s for Main Office & The Courts	Secure available funds for purchasin g of two (2) generators for Main Office & the Courts	160,000	320,000		goals and objective.  The recent TC Gita and its aftermath had such a great impact on the operation of the Ministry and its key services to the people. Services could not be rendered efficiently and work could not be done because we lacked any back-up plan for disasters. It was learned the hard way but as we prepare for natural disasters in the impending future, a generator is needed to be installed so in cases of such, we are always prepared and services are not affected.  All IT related devices such as servers and databases, systems etc. can always be accessed regardless of the situation and we will be better prepared to face disasters of that nature in the future. Employees will be able to resume work shortly after and services can be provided regardless.		1 & 2
7. Proper Archive	To build a new and proper archive to store all vital statistics record kept at Tonga's Civil Registry		200,000	200,000	At the moment, the Ministry of Justice have managed to refurbish an office space in its main office building in Fasi mo e Afi and have converted it into a safe storage place for all vital statistics record. The converted office space lacks proper equipment for the safe keeping of the records and it can no longer store the ever increasing number of registers and all vital statistics information given that these record date back to 1860. There is a great risk that these records and files may be destroyed in any natural disaster given that Tonga is prone to be affected by any natural hazards. Yet, the records can be deteriorated in few years' time given there's no proper archival equipment in place. However, it is enough to say that these vital statistics are very much important to the Peoples of Tonga and to the existent and	16	4

					the services provided by the Ministry of Justice. It is also		
					essential to stress out that these records are vital as they protect the legal and historical		
					foundation of Tonga's		
	ì				citizens. A new and proper archive can surely identify,		
					preserve and verify those		
					records. It sure can protect		
					property rights; family ties to		
					land and respective entitlements and all civil		Ì
					rights. It would be much		
					preferred if this new and		
!	ļ				proper archive be built in		
					conjunction to the main office		
0 11	X.5 ' ,	100.000			in Fasi mo e Afi.  A significant increase in cases	11	2
8. Upgrade and	Maintenan ce of	100,000			of the Magistrates Court is	. I.I.	
renovate	Court	İ			identified and the Courthouses		
Courtho	Room at				need additional rooms to cater		
uses for	Fasi,				for this need. The Fasi-moe-		
Magistr	Mu'a, Eua				Afi Courthouse now will be renovated and given the		
ates Court	and Ha'apai;				additional space/rooms needed		
Court	Build				as well in the areas for both the		
	public				Western and Eastern side of		
	toilet at all	i			Tongatapu (i.e. Mu'a and		
	Court;				Nukunuku Courthouses). There is also an immense		
	Build shelter				concern that courts can provide		
	outside				accessible lavatories for the		
	the court				public ensuring proper hygiene		
	to				and sanitation. The		
	maintain				Magistrates will better perform their responsibilities in		
	social distancing				their responsibilities in addressing all cases and the	TT WE LAW AND A STATE OF THE ST	
	(COVID-				people will be given better		
	19)				access to justice with improved		
	'				and efficient services provided.		
					Services provided by the Magistrates Court staff and the		
					Magistrates will be improved		
					with this development and		
					better able them to serve the		
		h.c. co.c.	<b>#</b> 0.50.000		people.		5
9. Renova	Finding	\$47,600	\$950,000	-	The building is no longer safe as a workplace according to		)
tion of the	appropriat e	(as approved			advice from Chartered		
Electoral	contractor	in the			Engineers Calibre	1	
Commissi	to carry	budget for					
on's	out the	the					
Office Building	renovation works	current FY)					
10. Re	Payment	\$72,450	\$72,450	-	To ensure continuity of		5
ntal for	of	,	, <b>,</b> . ~ -		electoral services as required		
temporary	monthly						
relocation	rental						
of the	1	<u> </u>	<u> </u>	20			

Electoral Commissi on						
11. Audio Storage Devices	Secure funds to purchase audio storage device	10,000		Audio recordings during court proceedings are crucial for the services of the Court especially when cases return and plea to be heard in the Court of Appeal. Unfortunate circumstances in the past occurred when court proceedings failed to be recorded due to the lack of proper audio storage devices. The Ministry has a recording system in place and this has proven very useful but it needs an audio storage device capable of holding all proceedings for future use. Both divisions will benefit from the implementation of this system within the Courts. It will better provide and secure all relevant information in the capacity of serving the public and all those involved	12 & 15	2 & 3

3 MINISTRY BUDGET AND STAFFING
Table 1: Ministry Budget by Recurrent, Development and item (cash & inkind) (\$ millions)

		Past Staff	fing Level		Cor	porate Pian I	Budget	
Budget(\$m)	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/2021	FY 2021/2022	FY 2022/23
	Original Budget	Revised Estimate	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection
Total Budget Expenditure/Payment								
Established Staff(10xx)	3.70	3.31	2.24	4.10	4.10	4.20	4.20	4.20
Unestablished Staff(11xx)	0.24	0.22	0.38	0.38	0.38	0.38	0.38	0.38
Travel/ Communication (12xx)	0.65	0.59	0.67	0.67	0.67	0.67	0.67	0.67
Maintenance operations (13xx)	0.61	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Purchase Goods Services (14xx)	2.12	1.91	3.32	3,42	3.42	3.42	3.42	3.42
Assets(20xx)	0.57	0.62	0.12	0.19	0.19	0.19	0.19	0.19
Total	7.89	7.66	7.73	9.76	9.76	9.86	9.86	9.86
Recurrent Payments								
Established Staff(10xx)	3.70	3.31	2,24	4.10	4.10	4.20	4210	4210
Unestablished Staff(11xx)	0.24	0.22	0.38	0.38	0.38	0,38	0.38	0.38
Travel, Communication(12xx)	0.65	0.59	0.67	0.67	0.67	0.67	0.67	0.67

Maintenance, Operations(13xx)	0.61	1.00	1.00	1.00	1.00	1.00	1.00	1.00
Purchase Goods Services(14xx)	1.27	1.17	1.17	1.27	1.27	1.27	1.27	1.27
Assets(20xx)	0.11	0.12	0.12	0.19	0.19	0.19	0.19	0.19
Total	6.58	6.41	5.58	7.61	7.61	7.71	7.71	7.71
Development Expenditure								
Maintenance Operations(13xx)	0.00	0.01	0.00	0.00	0.00	0.00	0.00	0,00
Purchase Goods Services(14xx)	0.85	0.74	2.15	2.15	2.15	2.15	2.15	2.15
Assets(20xx)	0.46	0.50	0.00	0.00	0.00	0.00	0.00	0.00
Total	1.31	1.25	2.15	2.15	2.15	2.15	2.15	2.15

b: budget; p: provisional; r: revised; b2 and b3 initial budgets for two outer years of three years' budget

Table 2: Ministry Total Staff by Key Category

		Past Staffi	ng Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Revised Estimate	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Executive Staff (Band A - G)	20	17	19	19	19	17	19	19		
Professional Staff (Band H - M)	61	78	41	41	41	78	41	41		
Other Staff (Band N -S)	39	39	75	75	75	39	75	75		
Total Established Staff	120	134	135	135	135	134	135	135		
Total Unestablished Staff		12	9	17	17	17	17	17		
Total Staff	120	146	144	152	152	152	152	152		
Total Recurrent Ministry Costs	6.58	6.41	5.58	7.61	7.61		7.61	7.61		
Total Recurrent Operational Costs	2.64	2.88	2.64	2.88	2.62	2.62	2.62	2.62		
Staff per TOP 100,000	1.82	2.28	1.82	2.28	2.13	2.32	2.13	2.13		

#### 3.1 Program 1: Portfolio Leadership, Policy and Legal Advice, Secretariat and Administration Support

#### Sub-Programs

- 1.1 Office of the Minister
- 1.2 Office of the CEO
- 1.3 Leadership and Legal Policy Division

#### Major Customers

General Public, Cabinet (Government), Parliamentarians, Lawyers, Litigants, Accused Persons, Victims, Witnesses, Jurors, Judicial Appointment and Discipline Panel (JADP), Privy Council, Judges and Magistrates (Judiciary), Law Lords and Legal Advisors to HM in Council.

#### Program Result

Output 1: Better leadership for the Ministry of Justice, including at national, regional and international levels

Output 2: Better leadership and management of Ministry's divisions, with good working relations and communications, and a focus on output deadlines

Output 3: Improved liaison with national, regional & international agencies and donors.

Output 4: Improved media and communications.

Output 5: A political & legal framework based on recognized international principles of good governance

Activities	KPIs	2019/20	2020/21	2021/22	2022/23	TSDF/SDGs
Output 1: Better leade	ership for the Ministry of Jus	tice, includi	ng at natior	al, regional	and internatio	nal levels
A.1 International and						16.3
regional meetings	<b>3.1 O1.1</b> No. of					
attended by the	international and					
Minister and/or CEO	regional meetings					
to support and	attended by the Minister					
promote Tonga's	and/or CEO to support					
interests.	and promote Tonga's					
	interests	7	5	5	5	
A.2 Corporate Plan						
(CP), Budget and	3.1 O1.2 Timely					
Annual Management	submitted of Corporate					
Plan submitted to	Plan (CP), Budget and					
Prime Minister's	Annual Management					
Office and the	Plan to Prime Minister's	İ				
Ministry of Finance.	Office and Ministry of					
	Finance	1	1	1	1	
	3.1 O1.3 Timely		· · · · · · · · · · · · · · · · · · ·			
A.3 Annual report	submitted of Annual				ļ	
submitted to	Report to Legislative					
Legislative Assembly	Assembly	1	1	1	1	
Output 2: Better leade	rship and management of Mi	nistry's div	isions, with	good worki	ng relations ar	nd communications,
focus on output deadlin	nes			_	O	,
A.4 Head of division			***************************************			
meetings held	<b>3.1 O2.4</b> No. of	1				
quarterly with	quarterly meetings					
Minister	conducted	0	4	4	4	
A.5 Head of division						
meeting held monthly		-				
with CEO	<b>3.1 O2.5</b> No. of monthly					
	meeting conducted	13	12	12	12	
A.6 CEO endorse the						
Ministry's Corporate						
Plan (CP), Annual	3.1 O2.6 No. of reports				1	
Management Plan	and plans endorsed by					
and Budget; cash	CEO	8	8	8	8	

				<u>.</u>			·
flow forecast;	- Andrews			1			
procurement plan;						l	-
training plan;		İ					
performance			ļ				
management system;							
job description							
review; annual report							
and financial	ŧ.						
documents.						<u></u>	
A.7 Six-monthly				ļ			
activity reports and							
Personal	<b>3.1 02.7</b> Timely						
Development Plan to	submitted of reports and		_		2		
PSC	plan to PSC	2	2	2			
A8. Review and							
update processes in	į						
sub-registration as to		İ		İ			
maintain efficient							ļ
service delivery	3.1 O2.8						
A9. Lead and		ļ					
monitor current Aid		*					
Projects on behalf of							
Ministry or Justice			!				
Sector	3.1 O2.9					1	
A10. Effective		İ					
participation in				-			
initiatives like							
REACH Program to							
communicate core				İ			
information to the	2 1 02 10						
public	3.1 O2.10			1			
	aison with national, regional	& internati	ional agenci	es and dono	rs	1	
A.11 Liaise and	<b>3.1 O3.11</b> No. of donors						
correspondences with	liaise and						
national, regional &	correspondence with						
international donors	CEO						
Output 4: Improved me	edia and communications						
A.12 Media releases							
(TV, radio and							
official website)							
provided in							
accordance with							
schedule	<b>3.1 04.12</b> No. of media						
	releases provided	91	100	110	120		
A.13 Public							
awareness programs							
conducted in	<b>3.1 O4.13</b> No. of public						
accordance with	awareness programs						
schedule	conducted	20	20	20	20		
Output 5: A political a	nd legal framework based o	n recognize	d internatio	nal principal	s of good gove	rnance	
A.14 Attendance to		12	12	12	12	16.6	16.6.1
emerging legal issues,	3.1 O5.14 Monthly	1				16.9	16.9.1
commission of legal	attendance to emerging				1	1.0.7	
advices and briefings	legal issues, commission					5	5.1.1
	of legal advices and						5.a.2
	Lawatings						
1	briefings			ı	1	1	
	Orienings		0	10	10	16.6	1661
A.15 Preparation of		4	8	10	12	16.6	16.6.1
amendments to Act	3.1 O5.15 Number of	4	8	10	12	16.6 16.9	16,6.1 16.9.1
amendments to Act and Regulations and	3.1 O5.15 Number of amendments to Act and	4	8	10	12	16.9	16.9.1
amendments to Act	3.1 O5.15 Number of	4	8	10	12		

A.13 Legal trainings for Ministry staffs and communities	3.1 O5.13 Quarterly legal trainings for Ministry staffs and communities	2	4	4	4	16.6 16.9 5	16.6.1 16.9.1 5.1.1 5.a.2
A.14 Improve public awareness programs	3.1 O5.14 Number of public awareness programs	5	10	15	20	16.9	16.9.1 5.1.1 5.a.2
A.15 Complaints received from the public	3.1 O5.15 Number of complaints received from the public	2	0	0	0	16.6 16.9 16.1 16.2 16.3	16.6.1 16.9.1 16.1.1 16.1.3 16.2.3 16.3.1 5.1.1 5.a.2

## Summary of Program #1 Budget, Staff, Projects and Outputs

#### 1.1 Office of the Minister

		Past Staff	ing Level		Corporate Plan Budget				
Category	FY 2	2017/18	FY 2	018/19	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection	
Total Recurrent (\$m)	0.22	0.22	0.22	0.22	0.22	0.22	0.22	0.22	
Staff	0.15	0.16	0.15	0.16	0.15	0.15	0.15	0.15	
Non-Staff	0.07	0.06	0.07	0.06	0.07	0.07	0.07	0.07	
Total Development (\$m)				, , , , , , , , , , , , , , , , , , ,					
Executive Staff	1	1	1	1	1	1	1	1	
Professional Staff	1	1	1	1	1	1	1	I	
Other Staff	1	1	1	I	1	1	1	1	
Total Established Staff	3	3	3	3	3	3	3	3	
Unestablished Staff								111	

#### 1.2 Office of the Chief Executive Officer (CEO)

Category	Past Staffi	ing Level	Corporate Plan Budget				
	FY 2017/18	FY 2018/19	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	

	Original Budget	Provisional Outcome	Revised Estimate	Original Outcome	Budget	Projection	Projection	Projection
Total Recurrent (\$m)	0.13	0.13	0.14	0.14	0.14	0.14	0.14	0.14
Staff	0.07	0.08	0.08	0.08	0.08	0.08	0.08	0.08
Non-Staff	0.06	0.05	0.06	0.06	0.06	0.06	0.06	0.06
Total Development (\$m)								
Executive Staff	1	1	1	1	1	1	1	1
Professional Staff								
Other Staff								
Total Established Staff	1	1	1	1	1	1	1	1
Unestablished Staff								

#### 1.3 Leadership & Legal Policy Division

		Past Staffi	ng Level		Corporate Plan Budget					
Category	FY:	2017/18	FY 20	18/19	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	0.29	0.24	0.36	0.38	0.38	0.38	0.38	0.38		
Staff	0.28	0.22	0.30	0.32	0.32	0.32	0.32	0.32		
Non-Staff	0.01	0.02	0.06	0.06	0.06	0.06	0.06	0.06		
Total Development (\$m)	0.00	0.04	0.24	0.24	0.01	0.01	0.01	0.01		
Executive Staff	1	1	1	1	1	1	1	1		
Professional Staff	6	6	6	6	6	6	6	6		
Other Staff										
Total Established Staff	7	7	7	7	7	7	7	7		
Unestablished Staff			5	6	7	7	7	7		

#### Change In Program 1.1, 1.2 & 1.3 From Last Corporate Plan And Budget

Change from last CP&B	Ongoing	Minor	Major	New
[colour the appropriate cell]		Champe	Change	

#### Sub-Program

#### 1.4 Corporate Service

1.4 A. Accounts, B. Human Resource, C. Logistics & Supporting Service, D. Information Technology

#### Program Results

Output 6: Administrative and Human Resources Support for all Ministry Staff

Output 7: Training and Capacity

Output 8: Improving Budget, Planning, Performance and Reporting for the Ministry's activity

Output 9: Financial, Procurement and Asset Management Services

Output 10: Upgrade and maintain Information, Communication and Telecommunication (ICT) to effective Ministry operations.

## Key Performance Indicators

Activities	KPIs	2019/20 (Baseline)	2020/21	2021/22	2022/23	TSD	F/SDGs
Output 6: Administrative and H	uman Resources Suppo		istry Staff	I		Targets	Indicators
A1. Submission and approval of the Ministry's annual job descriptions review	3.1 O6.1 Annual submission of approved job descriptions reviewed	1	1	1	1	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
A2. Recruitment of Ministry's staff	3.1 O6.2 % of vacant posts completed within FY	90%	90%	90%	90%	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
A3. Management of filing system	3.1 O6.3 Annual review of filing system	1	1	1	1	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
Output 7: Training and Capacity							
A1. Develop annual training plan for the Ministry and submitted to PSC	3.1 O7.1 Annual submission of training plan	Į.	1	1	1	17.7 17.8	17.7.1 17.8.1
Output 8: Improving Budget, Pl	anning, Performance a	nd Reporting	for the Mir	L nistry's activ	ity		
A1. Compile and submit Corporate Planning, Annual Management Planning and Internal Annual Management Planning to CEO for approval	3.1 O8.1 Timely submission of CP, AMP and IAMP to CEO	4	4	4	4	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
A2. Assessment of staff performance management system and submitted to CEO	3.1 O8.2 Bi-annual review of staff performance management system	2	2	2	2	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
A3. Quarterly monitoring and evaluation report submitted to PMO - Planning	3.1 O8.3 Annual submission of quarterly monitoring and evaluation report	4	4	4	4	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
A4. Compile and submit Annual Report to CEO	3.1 O8.4 Annual submission of Annual Report	I	1	I	1	16.5 16.6 16.7	16.5.1 16.6.2 16.7.1
Output 9: Financial, Procurement	nt and Asset Managem	ent Services					
A1. Monthly expenditure cash flow submitted to MFNP	3.1 O9.1 Monthly submission of expenditure cash flow	12	12	12	12	16.6	16.6.1
A2. Monthly Revenue Forecast Report submitted to MFNP	3.1 O9.2 Monthly submission of revenue forecast report	12	12	12	12	17.1	17.1.1 17.1.2
A3. Monthly Submission of the PAYE to MORC	3.1 O9.3 Monthly submission	12	12	12	12	17.1	17.1.1 17.1.2
A4. Annual submission of PAYE to MORC for reconciliation	3.1 O9.4 Annual submission of PAYE to MORC	1	1	1	1	17.1	17.1.1 17.1.2

A5. Annual procurement plan submitted to MFNP and implemented	3.1 O9.5 Annual submission of Annual procurement plan	1	1	1	1	12.7	12.7.1
Output 10: Upgrade and Secure	Information, Commun	ication and	Tele-Comm	unication (	ICT) to effe	ctive Minis	try operations
A1. Create and design new Ministry database system	3.1 O10.1 No. of database system completed	2	2	2	1	16.5 16.6 16.9 16.a	16.5.1 16.6.2 16.9.1 16.a.1
A2. Upgrade and maintain Ministry's database	3.1 O10.2 No. of database upgraded and maintained	1	2	3	4	16.5 16.6 16.9 16.a	16.5.1 16.6.2 16.9.1 16.a.1
A3. Provide help-desk support for staff individual requirements	3.1 O10.3 % of help desk support for staff	100%	100%	100%	100%	16.5 16.6 16.9	16.5.1 16.6.2 16.9.1
A4. Maintain and secure of Ministry's network infrastructure (include outerislands)	3.1 O10.4 % to maintain and secure Ministry's network infrastructure	80%	85%	90%	95%	16.5 16.6 16.9 16.a	16.5.1 16.6.2 16.9.1 16.a.1
A5. Upgrade and manage of the e-communication and liaise with government and third party vendor	3.1 O10.5 % to upgrade and manage of the ecommunication, liaise with government and third party vendor	85%	90%	95%	99%	16.6	16.6.2
A6. Maintain Ministry server up-time	3.1 O10.6 % to maintain Ministry server uptime	99%	99%	99%	99%	16.5 16.6 16.9 16.a	16.5.1 16.6.2 16.9.1 16.a.1
A7. Provide recommendation on new technologies (hardware/software) for the Ministry	3.1 O10.7 % to provide recommendation on new technologies	100%	100%	100%	100%	16.5 16.6 16.9 16.a	16.5.1 16.6.2 16.9.1 16.a.1
A8. Provide Ministry statistics report when required	3.1 O10.8 % to provide Ministry statistics report	100%	100%	100%	100%	16.5 16.6 16.9 16.a	16.5.1 16.6.2 16.9.1 16.a.1

## Summary of Program 1.4 Budget, Staff, Projects and Outputs

#### 1,4 a Accounts

		Past Staffi	ng Level		Corporate Plan Budget					
Category	FY 2	FY 2017/18		FY 2018/19		FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	1.32	1.72	1.48	0.96	0.96	0.97	0.97	0.97		
Staff	0.43	0.41	0.18	0.08	0.08	0.09	0.09	0.09		
Non-Staff	0.90	1.30	1.30	0.88	0.88	0.88	0.88	0.88		
Total Development (\$m)	0.15	0.16	0.05	0.05	0.05	0.05	0.05	0.05		
Executive Staff										
Professional Staff	3	3	4	4	4**	4	4	4		
Other Staff	3	3	3	3	3	3	3	3		

Total Established Staff	6	6	7	7	7	7	7	7
Unestablished Staff					1	1	1	I

<sup>\*\*</sup>One staff is currently on study leave under Ministry's scholarship. The scholarship commenced January 2019 and is expected to complete his course of study by December 2021.

#### b. Human Resource

		Past Staffi	ng Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	0.22	0.20	0.26	0.30	0.31	0.32	0.32	0.32		
Staff	0.21	0.19	0.25	0.29	0.30	0.31	0.31	0.31		
Non-Staff	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01		
Total Development (\$m)			0.14	0.14	0.14	0.14	0.14	0.14		
Executive Staff	1	1	1	l	1	1	1	1		
Professional Staff	5	5	5	5	5	5	5	5		
Other Staff	2	2	13	13	13	13	13	13		
Total Established Staff	12	20	19	19	19	29	29	29		
Unestablished Staff			5	6	6	6	6	6		

#### d. Information Technology

		Past Staffi	ng Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	0.11	0.07	0.073	0.103	0.103	0.103	0.103	0.103		
Staff	0.11	0.07	0.07	0.10	0.10	0.10	0.10	0.10		
Non-Staff	0.00	0.00	0.003	0.003	0.003	0.003	0.003	0.003		
Total Development (\$m)										
Executive Staff										
Professional Staff	3	3	4	4	4	4	4	4		
Other Staff	1	1	1	1	1	1	1	1		
Total Established Staff	4	4	5	5	5	5	5	5		
Unestablished Staff		1	1	1	1	1	1	1		

### Change In Program #1.4 From Last Corporate Plan And Budget

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#### 3.2 Program 2: Judiciary

#### Sub-program

#### 2.1 Magistrates Court, 2.2 Supreme Court, 2.3 Court of Appeal

#### Major Customers

General Public, Cabinet (Government), All Government Ministries, Parliamentarians, Lawyers, Litigants, accused persons, victims, witnesses, jurors, detention centers (Prisons and prison staff), judicial appointment and discipline panel, Privy Council, Judges/Magistrates (Judiciary).

#### Program Results

Output 11: More efficient, effective and responsive Magistrates Court

Output 12: More efficient, effective and responsive Supreme Court

Output 13: More efficient and effective Court of Appeal

#### Key Performance Indicators

#### Magistrates Court, Supreme Court & Court of Appeal, Lord Chancellor

Activities	KPIs	2019/20 (baseline)	2020/21	2021/22	2022/23	TSDI	SDGs
Output 11: More efficient,	effective and responsive		Court			Targets	Indicators
A1. Improve training capacity on accurate data entry to CMS	3.2 O11.1 No. of trainings conducted	0	4	5	5	16.6	16.6.2
A2. Processing of protection orders to victims of domestic violence	3.2 O11.2 % of protection order granted	70%	75%	80%	85%	16.6 16.a	16.6.2 16.a.1
A3. Processing of criminal cases (family, summary, PI, enhanced, Youth day)	3.2 O11.3 % of finalized cases resolved within 9 months	50%	60%	70%	80%	16.6	16.6.2
A4. Processing of civil cases (Civil inland, Private inland, private prosecution)	3.2 O11.4 % of civil cases disposed within 6 months	50%	60%	70%	80%	16.6	16.6.2
A5. Processing of Infringement cases (Drunken driver, spot fine, Tobacco, Litter and Waste, Traffic, Traffic General)	3.2 O11.5 % of fines cleared per month	30%	40%	50%	60%	16.6	16.6.2
A6. Magistrates Court services to the public	3.2 O11.6 No. of Magistrates Court services	10	15	20	25	16.6	16.6.2
A7. Gaps identified in the current internal magistrates' processes and procedures	3.2 O11.7 % of the gaps addressed and implemented	60%	70%	80%	90%	16.6	16.6.2
Output 12: More efficient,			ourt	1 10 7 1	125	160	1071
A1. Streamline existing processes to avoid duplication of work	3.2 O12.1 Average duration of cases from filing to finalization	155 days	145 days	135 days	135 or lesser days	16.7	16.7.1

A2. Develop flow-chart for different jurisdictions	3.2 O12.2 % of flow-chart developed for different jurisdictions	0%	50%	75%	100%	16.7	16.7.1
A3. Complaints received from Court users	3.2 O12.3 No. of complaints received from Court users	0	0	0	0	16.7	16.7.1
A4. New durable case files used by the superior courts by next financial year	3.2 O12.4 % of New durable case files used in all jurisdictions	25%	50%	75%	100%	16.7	16.7.1
A5. Upgrade and improve the current case management system	3.2 O12.5 % of case management system upgraded and improved	5%	50%	75%	100%	16.7	16.7.2
A6. Install proper equipment that caters for Court teleconference and video link conference in the Court and in the Judge's Chambers	3.2 O12.6 % of proper equipment installed to cater for Court teleconference and video link conference	20%	50%	80%	100%	16,7	16.7.2
A7. Court information readily available online.	3.2 O12.7 % of court information readily available online	1%	30%	50%	80%	16.10	16.10.2
A8. Refine internal processes to monitor and manage appeals	3.2 O12.8 % of appeal cases finalized in each appeal session	90%	100%	100%	100%	16.7	16.7.1
A9. Affordable and accessible services to the public	3.2 O12.9 No. of public services affordable and accessible to the public	50	60	80	100	16.10	16.10.2
A10. Improvement of training capacity	3.2 O12.10 No. of training capacity conducted locally	0	3	4	5	16.7	16.7.2
A11. Attend and address complaints from the public promptly	3.2 O12.11 No. of complaints received from the public (judicial officers/court staffs)	0	0%	0%	0%	16.10	16.10.2
A12. Improve media and communication	3.2 O12.12 % of media and communication improved	40%	50%	60%	70%	16.10	16.10.2
A13. Upgrade existing archive	3.2 O12.13 % of existing archive upgraded	20%	40%	60%	80%	16.7	16.7.1
Output 13: More efficient, e	ffective and responsive	Court of Ar	peal				
Meetings of the Judicial Committee and Disciplinary Panel	3.2 O13.1 No. of meetings conducted	0	4	4	4	16.7	16.7.2
Establish an office of the Lord Chancellor within the Supreme Court	3.2 O13.2 % of Lord Chancellor office establish within the Supreme Court	20%	40%	60%	100%	16.7	16.7.1

Effective management of court administration and operation	3.2 O13.3 No. of court management & administration meetings	8	12	12	12	16.7	16.7.2

Summary of Program # 2 Budget, Staff, Projects and Outputs

#### 2.1 Magistrates Court

		Past Staff	ing Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	1,03	1.01	0.58	1.04	1.04	1.12	1,12	1,12		
Staff	0.85	0.83	0.51	0.86	0.86	0.94	0.94	0.94		
Non-Staff	0.18	0.18	0.07	0.18	0.18	0.18	0.18	0.18		
Total Development (\$m)			0.81	0.81	0.81	0.81	0.81	0.81		
Executive Staff	10	10	10	10	10	10	10	10		
Professional Staff	2	3	4	4	4	4	4	4		
Other Staff	20	24	22	22	22	22	22	22		
Total Established Staff	32	37	36	36	36	36	36	36		
Unestablished Staff		1	1	1	1	1	1	1		

#### 2.2 Supreme Court

		Past Staf	fing Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	1.41	1.16	0.47	1.71	1.74	1.74	1.74	1.74		
Staff	1.14	0.91	0.21	1.45	1.48	1.48	1.48	1,48		
Non-Staff	0.26	0.25	0.26	0,26	0,26	0.26	0.26	0.26		
Total Development (\$m)	1.31	1,21	0.15	0.15	2.15	2.15	3.0	3.0		
Executive Staff	4	2	4	4	4	4	4	4		
Professional Staff	7	5	6	6	6**	6	6	6		
Other Staff	7	9	11	11	11	11	11	11		
Total Established Staff	18	16	21	21	21	21	21	21		
Unestablished Staff		1	2	2	2	2	2	2		

<sup>\*\*</sup>Two staffs are currently on study leave under Ministry's scholarship. One scholarship commenced January 2016 and is expected to complete her course of study by December 2020. The other scholarship commenced January 2019 and is expected to complete her course of study by December 2021.

#### 2.3 Court of Appeal

		Past Stat	ffing Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	0.45	0.39	0.50	0,50	0.50	0.45	0.45	0.45		
Staff										
Non-Staff	0.45	0.39	0.50	0.50	0.50	0.45	0.45	0.45		
Total Development (\$m)										
Executive Staff										
Professional Staff				***************************************						
Other Staff										
Total Established Staff		***************************************								
Unestablished Staff			*****							

#### Change in Program #2 From Last Corporate Plan and Budget

Change from last CP&B	Ongoing	Minor	Major	New
[colour the appropriate cell]		Change	Change	

#### 3.3 Program 3: Court Enforcement Services

#### Sub-program

#### 3.1 Bailiff Unit

#### 3.2 Probation Unit

#### Major Customers

Judges/ Magistrates (Judiciary), General Public (Villages and Communities), Non – Government Organizations (Civil Society Organizations), Cabinet, All Government Ministries, Parliamentarians, Lawyers, Litigants, Accused Persons (and their families), victims, witnesses, Jurors, Detention Centers (Prisons and prison staff), Media.

#### Program Results

Output 14: More efficient and effective Bailiff Services

Output 15: More efficient and effective Probation Services

#### Key Performance Indicators

#### **Bailiff Unit & Probation Unit**

Activities	KPIs	2019/20 (baseline)	2020/21	2021/22	2022/23	TSD	F/SDGs
Output 14: More efficient a	nd effective Bailiff S	ervices				Targets	Indicators
A1. Service of summons before court date	3.3 O14.1 % of summons served before court date	930	> 90%	> 90%	> 90%	16.3	16.3.1
A2. Service of Traffic Infringement notice (Mag. Court)	3.3 O14.2 No. of traffic infringement notice served	2,150	2,500	3,000	3,500	16.3	16.3.1
A3. Service of judgments (Supreme Court)	3.3 O14.3 % of judgments served	50%	70%	80%	100%	16.3	16.3.1

	within reasonable timeframe						
A4. Enforcement of court orders including writ of distress, distress warrant and writ of possession	3.3 O14.4 % of court orders executed	50%	70%	80%	100%	16.3	16.3.1
A5. Response to relevant stakeholders requests	3.3 O14.5 % of response to relevant stakeholders requests	50%	70%	90%	100%		
A6.Renovate Bailiff Office and Storage Room	3.3 O14.6 % of Bailiff Office and Storage Room renovation	20%	40%	60%	80%		
Output 15: More efficient &	effective Probation	Services					
A1. Community service order	3.3 O15.1 % compliance	40%	60%	80%	100%	16.3	16.3.1
A2. Probation order	3.3 O15.2 % compliance	40%	60%	80%	100%	16.3	16.3.1
A3. Reporting on Offender performance	3.3 O15.3 Timely submitted of report on offender performance	40%	60%	80%	100%	16.1 16.3	16.1.3 16.3.1
A4. Preparation of social enquiry report of offenders	3.3 O15.4 Timely submitted of social enquiry report of offenders	40%	60%	80%	100%	16.1	16.1.3

### Summary of Program #3 Budget, Staff, Projects and Outputs

#### 3.1 Bailiff Unit

	Past Staffing Level				Corporate Plan Budget				
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection	
Total Recurrent (\$m)	0.14	0.10	0.11	0.19	0.19	0.20	0.20	0.20	
Staff	0.13	0.09	0.09	0.17	0.17	0.18	0.18	0.18	
Non-Staff	0.01	0.01	0.02	0.02	0.02	0.02	0,02	0.02	
Total Development (\$m)									
Executive Staff									
Professional Staff			3	3	3	3	3	3	
Other Staff			7	7	7	7	7	7	
Total Established Staff			10	10	10	10	10	10	
Unestablished Staff									

#### 3.2 Probation Unit

	Past Stat	ffing Level	Corporate Plan Budget			
Category	FY 2017/18	FY 2018/19	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23

	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection
Total Recurrent (\$m)	0.14	0.07	0.068	0.16	0.17	0.18	0.18	0.18
Staff	0.14	0.07	0.067	0.15	0.16	0.17	0.17	0.17
Non-Staff	0.00	0.00	10.0	0.01	0.01	0.01	0.01	0.01
Total Development (\$m)			· · · · · · · · · · · · · · · · · · ·					
Executive Staff								***************************************
Professional Staff			5	5	6	6	6	6
Other Staff			3	3	3**	3	3	3
Total Established Staff		************	8	8	9	9	9	9
Unestablished Staff								-

<sup>\*\*</sup>One staff is currently on study leave under Australia's scholarship. The scholarship commenced January 2019 and is expected to complete her course of study by approximately 2022.

#### Change in Program #3 from last Corporate Plan and Budget

Change from last CP&B	Ongoing	Minor	Mingor	New
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#### 3.4 Program 4: Civil Registration

Sub-program

#### 4.1 Registrar General's Office

#### 4.2 Vital Statistics

Major Customers

Registrants (i.e. general public – parents, guardians, potential marriage couples, married couples, widows, widowers); all Government ministries/ departments (district and town officers); church ministers, international and regional organizations (commonwealth secretariat), UN, WHO, SPC, Forum, World Bank, ADB, Brisbane Accord (BAG), UNESCAP, PAMBU (Pacific Manuscript Bureau, ANU), and Universities where Tongan Civil Registration are kept, i.e. New Zealand and Australia-this covers British High Commission records transferred from the Solomon Islands to New Zealand, lawyers, magistrates and Justices of the Peace, Research Institute and students.

#### Program Result

#### Output 16: Comprehensive Civil Registry System

#### **Key Performance Indicators**

#### Civil Registration

Activities	KPIs	2019/20 (baseline)	2020/21	2021/22	2022/23	TSD	F/SDGs
Output 16: Comprehensive C	ivil Registry Syster	m				Targets	Indicators
A1. Improve registration processes in all sub- registries	3.4 O16.1 % of registration processes completed	100%	100%	100%	100%	16.9	16.9.1
A2. Circuits to sub-registries as mandated by legislation and as required by new programmes are carried out.	3.4 O16.2 % of circuits to subregistries	80%	80%	100%	100%	16.9	16.9.1
A3. Validation of records	3.4 O16.3 % of duplication	80%	100%	100%	100%	16.9	16.9.1

A4. Continuing of digitization work (manual records into electronic database) A5. Maintain working relations with Civil Registrar's Network, SPC and other regional organizations	3.4 O16.3 % of birth, death and marriages records reconciled and amended  3.4 O16.4 % of manual records digitized	60%	100%	100%	100%	16.9	16.9.1
digitization work (manual records into electronic database) A5. Maintain working relations with Civil Registrar's Network, SPC and other regional	manual records	60%					
A5. Maintain working relations with Civil Registrar's Network, SPC and other regional			80%	100%	100%	16.9	16.9.1
	3.4 O16.5 % of working relations with Civil Registrar's Network, SPC and other regional organizations	100	100	100	100	16.9	16.9.1
A6. Regular Data sharing with primary vital statistics sources (Health/ Statistics/ Internal Affairs)	3.4 O16.6 % of regular data sharing with primary vital statistics sources	60	80	100	100	16.9	16.9.1
A7. Revising practices and procedures in sub-registries and bring up to Tongatapu standard	3.4 O16.7 % of practices and procedures revised	70	80	100	100	16.9	16.9.1
A8. New Archive Policies	3.4 O16.8 % of new archive policies developed	100	100	100	100	16.9	16.9.1
A9. Internal training	3.4 O16.9 % of internal training conducted	80	100	100	100	16.6	16.6.1
A10. Complaints received from public	3.4 O16.10 No. of complaints received	0	0	0	0		
A11. Examination and review of current Act	3.4 O16.11 No. of meetings with linked Ministries to monitor working agreements and update whenever require	60	80	100	100	16.9	16.9.1
A12. Gaps identified	3.4 O16.12 % of gaps identified	100	100	100	100		
A13. Laws amended	3.4 O16.13 % of laws amended	80	100	100	100		
A14. Strengthen Links with Stakeholder / working partners.	3.4 O16.14 % of stakeholders/ working partners strengthened	100	100	100	100		

A15. Provide External- Trainings by RGO staff members.	3.4 O16.15 % of external trainings provided by RGO staff members	100	100	100	100	16.9	16.9.1

Summary of Program #4 Budget, Staff, Projects and Outputs

#### 4.1 Registrar General's Office

		Past Staff	ing Level		Corporate Plan Budget				
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection	
Total Recurrent (\$m)	0.17	0.15	80.0	0.16	0.16	0.17	0.17	0.17	
Staff	0.13	0.12	0.04	0.12	0.12	0.13	0.13	0.13	
Non-Staff	0.04	0.03	0.04	0.04	0,04	0.04	0.04	0.04	
Total Development (\$m)		******		<b>~</b>					
Executive Staff	1	1	1	1	1	1	1	1	
Professional Staff	2	2	2	2	2	2	2	2	
Other Staff	4	2	4	4	4	4	4	4	
Total Established Staff	7	5	7	7	7	7	7	7	
Unestablished Staff									

#### 4.2 Vital Statistics

		Past Staff	fing Level		Corporate Plan Budget				
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection	
Total Recurrent (\$m)	0.14	0.08	0.15	0.14	0.17	0.17	0.17	0.17	
Staff	0.08	0.08	0.11	0.10	0.13	0.13	0.13	0.13	
Non-Staff	0.06	0.00	0.04	0.04	0.04	0.04	0.04	0.04	
Total Development (\$m)									
Executive Staff						117000			
Professional Staff	1	1	-1	1	I	1	1	1	
Other Staff	7	12	10	10	12	12	12	12	
Total Established Staff	8	13	11	11	13	13	13	13	
Unestablished Staff			I	1		7574.7			

Change in Program #4 From Last Corporate Plan and Budget

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#### 3.5 Program 5: Electoral System

#### Sub-program

#### 5.1 Electoral Commission

#### Major Customers

General Voters, Candidates in both National and Local Elections, Cabinet, Government Ministries/ Departments & Agencies, Parliament, Church and Community Leaders, NGOs and Civil Societies and the General Public, Donors and Development Partners, Regional and International Electoral Management Bodies Network.

#### Program Results

Output 17: Free and Fair National & Local Election

Output 18: Quality Electoral Roll

Output 19: Informed Community on Electoral Matters

#### **Key Performance Indicators**

#### **Electoral System**

Activities	KPIs	2019/20	2020/21	2021/22	2022/23	TSD	F/SDGs
Output 17: Free & Fa	ir National & Local E	(baseline)   lection (including	v by-elections)			Targets	Indicators
A1. Review legislation and recommend changes required	3.5 O17.1 Approved of appropriate amendments to Electoral Legislations	District and Town Officers (Amendment) Act / District and Town Officers Election Regulations 2019 100%	Proposed amendments to Electoral Act 2010/ Constitution and introduction of Electoral Offences Bill (early 2021) 80%	Approved amendments to Electoral laws are ready for the 2021 General Election (July 2021) 100%	Further review of laws based on general election 2021 (July 2022)	16.7	
A2. Budget Preparation	3.5 O17.2 Sufficient funds secured to cater for all activities to be carried out throughout the year	100%	100%	100%	100%	16.6	16.6.1
A3. Staff Development and Management: Arrange appropriate In-House Training and External skill enhancement through overseas Seminars and Training	3.5 O17.3 Improvement of staff performance/ Attendance and participation at relevant local and international electoral events.	50%	50%	50%	100%	5.c	10.b.I
A4. Review operating procedures: Develop operating manuals for all electoral processes	3.5 O17.4 Approved by appropriate authorities, Improve on staff performance	For By- Elections: 100%	For By- Elections: 100%	For General Election 2021 100%	For Local Election 2023 100%	16.3	
A5. Update all election literature	3.5 O17.5 % of updated materials available for	100%	100%	100%	100%	16.3	

	elections including by-elections			· · · · · · · · · · · · · · · · · · ·			
A.6 Recruit and training of polling officers and returning officers (including assistants)	3.5 O17.6 Trained/competent Polling Officials/ Degree of complaints	For By- Elections 100%	For By- Elections 100%	For General Elections 2021 100%	For Local Elections 2023 100%	5,5	5.5.1
A7. Identification and confirmation of venues as polling stations	3.5 O17.7 Appropriate venues are secure before election/Safety, ample space, central to villages and districts concern	For By- Elections: 100%	For By- Elections: 100%	For General Elections: 100%	For Local Elections 2023 100%	16.3	
A8. Nomination of candidates: Nomination forms are appropriately checked to ensure compliance with the legislation, Receipt is issued upon payment is made as per legislation. Compile the list of candidates for printing.	3.5 O17.8 Qualified candidates compete in a free and fair environment/ Degree of complaints	For By- Elections: 100%	For By- Elections : 100%	For General Election 2021 : 100%	For Local Election 2023 : 100%	16.3	
A9. Printing/Distribution of ballot papers and other relevant materials	3.5 O17.9 Election materials are readily available at all stations for election	For By- Elections: 100%	For By- Elections : 100%	For General Election 2021 : 100%	For Local Election 2023 : 100%	16.3	
A10. Co-ordinate security arrangements with Police	3.5 O17.10 Elections are conducted in a free, fair and safe environment	For By- Elections : 100%	For By- Elections: 100%	For General Election 2021: 100%	For Local Election 2023 : 100%	16.3	16.6.2
A11 Conduct all elections in strict infirmity with law	3.5 O17.11 Election procedures are strictly followed, Degree of complaint	For By- Elections : 100%	For By- Elections : 100%	For General Election 2021 : 100%	For Local Election 2023 : 100%	16.3 16.7	
A11 Conduct all elections in strict infirmity with law	3.5 O17.11 Election procedures are strictly followed, Degree of complaint	Report 2019 100%	Report 2020 [to be submitted in March, 2021]	Report 2021 [to be submitted in February 2022]	Report 2022 [to be submitted in March 2023]	16.3	
A13. Organize (optional) seminars for candidates	3.25 O17.13  Higher degree of understanding of the process by candidates Degree of complaints	50%	50%	50%	50%	16.3	
A14. Conduct workshops to	3.5 O17.14 Gain more	100%	100%	100%	100%	16.3	

mainstream	understanding of						
SDG/TSDF	the organization's						
outcomes and	core duties in						
indicators to	relate to SDG/						
corporate plans	TSDF	100%	100%	100%	100%	16a	
A15. Work with	3.5 O17.15 More	100%	10076	10076	10076	104	ļ
PSC & RA to secure	efficient staff						
suitably trained staff	Policy papers are submitted to						
who are to be	appropriate						
adequately compensated/	authorities						
Develop human	aumornos						
resources through							
appropriate training,							
coaching, mentoring							
and providing							
opportunities to							
advance knowledge							
and skills						ii	
Output 18: Quality E				1 +000/	1000/	1.62	
A1. Work with	3.5 O18.1	100%	100%	100%	100%	16.3	:
appropriate	Supporting						
authorities to obtain	documents and						
all required	information						
information for	received and are						
confirmation of	properly recorded and filed						
electors	3.5 O18.2	For By-	For By-	For General	For Local	16.3	
A2. Ongoing review of electoral roll	Updated Electoral	Elections	Elections	Election 2021	Election	10.0	
including entry of	Roll readily	: 100%	: 100%	: 100%	2023		
newly registered	available for	. 10070	1		: 100%		
voters, removal of	elections						
deceased and							
convicted voters.							
A3. Coordinate with	3.5 O18.3	For By-	For By-	For General	For Local	16.3	
National I.D Card	Registered voters	Elections	Elections	Election 2021	Election	16.3	
System as cross-	are provided with	: 100%	: 100%	: 100%	2023		
check on eligibility	national ID cards	444			: 100%		
to be an elector							
A4. Printing of the	3.5 O18.4	For By-	For By-	For General	For Local		
updated electoral	Provisional rolls	Elections	Elections	Election 2021	Election		
roll	are printed and	: 100%	: 100%	: 100%	2023		
	made available to				: 100%		
	the public for						
	further review.						
	Final roll is later						
	printed in						
	accordance with				1		
	the Electoral Act.						
Output 19: Informed	Communities on Elec	ctoral Matters					
A1. Develop Voter	3.5 O19.1	For By-	For By-	For General	For Local	16.3	
Education Materials	Brochures and	Elections	Elections	Election 2021	Election		
	outreach materials	: 100%	: 100%	: 100%	2023		
	are readily		-		: 100%	1	
	available for						
	widely distribution						
	for public information				1		
	miormation						

A2. Regular Outreach Missions throughout the Kingdom to meet Electors to secure their entry on the Roll and engage in Voter Education	3.5 O19.2 Information are appropriately delivered and understood through community outreach program etc. Degree of complaint	For By- Elections : 100%	For By- Elections : 100%	For General Election 2021 : 100%	For Local Election 2023 : 100%	16.3 16.7	
A3. As appropriate, Media programmes are delivered as part of Voter Education	3.5 O19.3 Improved public awareness on electoral matters	For By- Elections : 100%	For By- Elections : 100%	For General Election 2021 : 100%	For Local Election 2023 : 100%	16.7	
A4. Engage with Town and District Officers, Governors, etc. to ensure maximum Community exposure/ Visit communities throughout the country to conduct voter registration and outreach program	3.5 O19.4 Active participations of members of community in electoral activities	50%	80%	100%	100%	16.7	

## Summary of Program #5 Budget, Staff, Projects and Outputs

		Past Staffir	ig Level		Corporate Plan Budget					
Category	FY 2017/18		FY 2018/19		FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23		
	Original Budget	Provisional Outcome	Original Budget	Revised Estimate	Budget	Projection	Projection	Projection		
Total Recurrent (\$m)	0.66	0.70	0.66	0.70	1.12	0.70	0.70	0.70		
Staff	0.19	0.22	0.19	0.22	0.30	0.26	0.26	0.26		
Non-Staff	0.47	0.48	0.47	0.48	0.81	0.43	0.43	0,43		
Total Development (\$m)						-	1			
Executive Staff	l l	1	1	1	2	2	2	2		
Professional Staff	1	1	1	2	2	2	2	2		
Other Staff	3	3	3	3	3	3	3	3		
Total Established Staff	5	5	5	6	7	7	7	7		
Unestablished Staff					-	-				

## Change in Program #5 From Last Corporate Plan and Budget

Change from last CP&B	Ongoing	Minor	Metor	New
[colour the appropriate cell]		Change	Change	